

<b>PLASTEK UK LIMITED</b>		
ISO 9001 & ISO 13485	<b>QUALITY POLICY</b>	LS.1
		Date: 15 <sup>th</sup> October 2018
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Senior management and staff at Plastek UK Limited recognise that concern for product safety and quality is an integral and fundamental part of our business.

We are aware that some of our operations have an impact on product safety, quality and are fully committed at every level of the organisation to achieving continuous improvements in our performance and wherever possible improving product safety.

The company undertakes to implement, manage and maintain management systems that are compliant with:

**ISO 9001 Quality Management System  
BS.13485 Medical devices – Quality Management System – Requirements for Regulatory Purposes.**

Our practices and procedures as part of this management system include:-

- *Adherence to ISO 9001 & ISO.13485.*
- *Commitment to ensuring that our organisation provides safe and legal products and is compliant to applicable regulations, legislation and any other requirements.*
- *We are committed to maintaining our responsibilities to our customer.*
- *It is our objective to have zero returns or withdrawal/recall of products as a direct result of product(s) being unsafe to users. We shall strive to continually improve the effectiveness of our quality and product safety management systems.*
- *We shall strive to reduce the costs of non-conforming products.*
- *We shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve customer satisfaction levels.*

To ensure that our management systems remains effective and our goals are achieved, we set and measure ourselves against targets, and subject our management system to regular internal and external audits and reviews, both of which are formally discussed during management review meetings.

As **Vice President for Europe** I take full responsibility to ensure that this policy is communicated and implemented throughout the organisation and any other interested parties, this will be achieved during induction, on-going and refresher training and its understanding verified during periodic internal audits of our management system.

**Approved By  
MICHAEL SHAW  
Vice President for Europe**